



Your feedback counts

Dear Customer

As part of the Department of Fisheries' commitment to continuous improvement in customer service, a customer feedback system has been established.

We will closely monitor our performance to ensure our guarantee of service as set in our Customer Service Charter is being met. It is important for us to hear what you think of our services.

If you have any compliments, complaints or suggestions about our present services, we would be pleased if you would take the time to complete this form, and send it back to us Reply Paid at the following address:

Department of Fisheries, REPLY PAID 61461, Cloisters Square WA 6850

Providing your name and address is optional but if you do supply this information, we will provide feedback on your comments.

You can also contact the Department of Fisheries on (08) 9482 7333 to discuss our services.

Thank you for helping us to serve you better.

Heather Brayford
DIRECTOR GENERAL

Department of Fisheries
3rd floor, The Atrium, 168 St George's Terrace, Perth, 6000
Ph (08) 9482 7333 **Fax** (08) 9482 7389
e-mail customerservice@fish.wa.gov.au **Website** www.fish.wa.gov.au

Fish for the future

Customer feedback form

Name: _____

Address: _____

Postcode: _____

Mobile phone: _____

Email: _____

PLEASE TICK ONE OF THE FOLLOWING:

Compliment

Complaint

Suggestion

Details:

(If you require more space, please use the back of this form)

