

Nominate a Master for an MFL using Fish Eye Online

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The MFL Online Operator can nominate a person, who is registered for Fish Eye Online Services and holds a current Commercial Fishing Licence (CFL), as a master. This is the fastest and simplest way to nominate a master.

The alternative method is to use the Nomination Form (<u>ET-2</u>), which is available the Department of Fisheries website.

The Fish Eye Online>Licensing> Masters Management>Delete function is the simplest way to denominate a Master.

Conditions

A person must be nominated for the role of Master to be able to use Fish Eye Online Services or the CatchER App to submit trip returns. More than one person can be nominated to the role of Master but each Master must have a unique email address (not able to be accessed by any other person) and must not share their Fish Eye password or CatchER PIN with any other person.

Applies to

MFL Holder	No
MFL Online Operator	Yes
Master	No
Receiver	No
Receiver Online Operator	No

Requirements

The Master must be registered for Fish Eye Online Services and have a current Commercial Fishing Licence (CFL).

You will also need to nominate your master for Interactive Voice Response (IVR), this is a separate process. The Catch and Disposal Record (CDR) and IVR is the fall back system in case of a failure with Fish Eye or CatchER nominations.

Instructions



4. Click on Masters Management	Department of Fisheries Western Australia Home Help Licensing Colspan="2">Colspan="2">Colspan="2">Colspan="2" Home > Licensing Licence Colspan="2">Colspan="2" Marsage masters for MPL Licence. Marsage masters for MPL Licence.
Your list of masters will show. 5. Click on Add New Master	Western Australia None Help Locensong None Help Locensong None Help Locensong Masters Namination Licence Image: Construction of the selected MRL, or select "Delete" to remove a Master from MRL. Name Master a new Master to the selected MRL, or select "Delete" to remove a Master from MRL. Name Master Selecting Master Auster and Master Selecting "Add New Master" to a select "Delete" to remove a Master from MRL.
6. Enter the Master's CFL number in the CFL Number field.7. Click on Find CFL	Department of Fisheries Home Home Home > Licensing > Masters Management Licence Masters Nomination Please enter the CPL number of the fisher to be added as Master. CFL Number: Cancel Ind Cts

8. Verify the details listed			all all the	Stall H		
against CFL Number and		Dopartmor	t of Eichor	ide	1 IS C	
CFL Name.		Departmer	Western Aus	stralia	HA SA	
9. If they are correct then	WESTERN AUSTRALIA	! Help	Licensing	Reports		
click on Add Master.	Home > Licensing > Ma	sters Management	Liccitoing	Licence		
	Masters Nom	ination				
	Verify Details Please verify the details of the selected fisher to be added as Master. If all details are correct, select 'Add Master' to associate the CFL as your Master.					
	otherwise select Ca CFL Number: CFL Name:	ncel to perform another CFL search.				
					Add Master Cancel	
The List of Masters will be	1	Departmer	t of Fisher		EN M.	
uispiuyeu.		Departmer	Western Aus	stralia	11/4/2	
To add another master	WESTERN AUSTRALIA	i Hala	Linnaine			
repeat steps 5 to 9.	Home > Licensing > Maste	rs Management	Licensing	Licence		
	Masters No	mination				
You can have more than	List of Mast	ers				
one Master nominated for	Below is the list of New Master' to ass	masters associated to the Manage ociate a new Master to the selecter	ed Fisheries Licence(MFL). The li d MFL, or select 'Delete' to remo	st of masters can be manage ove a Master from MFL.	d by simply selecting 'Add	
an WFL.		Name				
10. Click on Delete to		Delete				
denominate a master.		Delete				
		Delete				
Note: There is no need to						
delete masters if they are					Add New Master	
not fishing.						

Fish Eye Helpline and Support

A dedicated Fish Eye and CatchER Helpline is in operation from 8.30am to 4.30pm, Monday to Friday. The Helpline will answer questions related to Fish Eye.

Email: Fisheye.Support@fish.wa.gov.au

Phone: 1300 550 763

Online Troubleshooting Guide for Fish Eye issues

An online troubleshooting guide is available on the Department of Fisheries website.

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